

Defense Procurement: Improvement Needed in Technical Data Management: Nsiad-92-23



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U.S. Government
Accountability Office (GAO)

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(Felix Lehner Jr.)

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BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 36 pages. Dimensions: 9.7in. x 7.4in. x 0.1in.Pursuant to a congressional request, GAO reviewed the Department of Defenses (DOD) management of its technical data repositories, focusing on: (1) the timeliness of DOD responses to technical data requests, particularly from small businesses; (2) the adequacy of the data DOD provides; and (3) DOD actions to improve technical data access. GAO found that: (1) although repositories were required to maintain records on data technical requests, they were unable to evaluate how quickly they responded to requests or determine the status of received requests, since they lacked logs and other records to measure their efforts; (2) although the majority of the 23 private contractors reviewed stated that the repositories generally responded to their data requests in a timely manner, 19 contractors, or about 83 percent, reported having experienced data quality problems, including illegible drawings, obsolete data, and inaccurate or incomplete information; (3) contractors reported general dissatisfaction with repositories efforts to resolve data quality problems and difficulty communicating with government personnel about the problems; (4) repository managers stated that they were unable to resolve data quality problems, since the problems often originated during the acquisition process, and they were only responsible for receiving, storing, and distributing data; (5) DOD is relying on automation to improve its technical data repository operations; and (6) data quality problems inhibit contractors from competing for government work or completing their requirements under government contracts. GAO also found that: (1) the Army and the Air Force have jointly implemented an automation plan, and seven Army and five Air Force repositories are in the process of converting their data to the new systems; and (2) although the Navy and the Defense Logistics Agency (DLA) are implementing a joint plan,...

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